

The Beeries 2018 Policies

Ticketing Policy

We take responsibilities to provide a safe and satisfying event seriously. To ensure we provide you with a great experience, we have formed the below Policies.

Ticket Terms and Conditions

1. We do not offer any refunds, exchanges or the transfer of tickets except as required by law.
2. All patrons MUST be 18+.
3. Footwear must be worn at all times. We will enforce a reasonable standard of dress.
4. Entry is at patron's own risk. Patrons hold Redhair Events, Royal International Convention Centre, any employee, director or agent of Redhair Events and Royal International Convention Centre harmless and not liable for any loss, injury or damages sustained while coming to or from the event or while on-site at the event including that resulting from negligence.
5. Pre-purchased tickets must be presented upon entry (via PDF on mobile device or print out).
6. We practise the Responsible Service of Alcohol at all times.
7. Entry into The Beeries requires valid ID that shows Proof of Age. We will check all patrons for Proof of Age upon entry. Failure to produce evidence of Proof of Age will result in refusal of entry.
8. No drugs, firearms or other potentially dangerous items can be brought into The Beeries.
9. All patrons carrying bags will be required to submit their bag for a check at entry. Refusal will result in denial of entry into The Beeries.
10. We reserve the right to cancel or postpone the event for any reason. We will act reasonably in doing so.
11. Management reserves the right to refuse entry to any patron for any reason. We will act reasonably at all times.
12. Tickets are created and managed by Eventbrite and are also subject to the terms and conditions of Eventbrite. You can read them at <https://www.eventbrite.com.au/l/LegalTerms/>
13. Any patron who acts in a criminal way during the event (theft, taking illegal drugs, etc) will be handed over to the police.
14. By entering the event, all patrons agree to be bound by and subject to these Ticket Terms and Conditions.

Website Privacy Policy

We reserve the right, at our discretion, to modify or remove portions of this Privacy Policy at any time. By using this website, you agree to this Privacy Policy and website Terms of Use.

This website is managed by Redhair Events. This Website Privacy Policy governs our company's collection, use and disclosure of your personal information in relation to your use of our website in accordance with the Privacy Act 1988.

This Privacy Policy sets out the types of personal information we collect and explains how we hold, use and disclose that information. In addition to the above, this Privacy Policy sets out how you can access any personal information that we hold about you.

By using this website, and submitting your personal information to us, you agree to the collection, use and disclosure of your personal information by us as set out in this Privacy Policy. If this Privacy Policy is changed or updated, we will post these updates on our website, and you agree to these changes through continued use of our website.

Collection & use of personal information

Information collected generally

We will use our best endeavors to only collect information we need for the particular function or activity we are carrying out. The main way we collect personal information about you is when you give that information directly to us. We may collect the following information through the site:

(a) Anonymous Information – this type of information does not identify you. It includes analytics (this is information that we log regarding access and use of our website). It can include dates and times of access, devices used to access our website (such as IP address, host and browser type), details of pages accessed and information downloaded. In addition to the above, it can reveal how many visits a particular section of the website received, or reveal which articles are most popular.

(b) Personal Information – this type of information identifies you, and includes the following details: name, date of birth, postal address, email address and any other contact or identifying details. This type of information will only be collected when directly provided to us, for example but not limited, to when you sign up to our mailing list, vote, participate in competitions or utilise our website.

If you are under the age of thirteen (13) you should only submit personal information about yourself with the consent of a parent or legal guardian.

Email lists

To elaborate on the above, we may collect your email and, if you provide it, other contact details when you subscribe to our email list, vote, or enter our promotions.

Links to websites from our website

We provide links to websites outside of our website. The content of these linked websites is usually not under our control. If you are re-directed to another website, you should rely on their privacy policy, as they are not subject to this Privacy Policy. We do not make any representations about third party web sites that may be linked to or from this website.

Main use of information

Our main uses for collecting personal information is so that we can organise The Beeries and provide you with information relating to The Beeries. We may also use personal information to send you information about our activities, or about goods or services that we believe may be relevant or useful to you.

Some further examples of how we may use your information include, but are not limited to:

- (a) providing certain features or functionality or to improve your user experience;
- (b) enabling you to access certain features of the site;
- (c) conducting promotions;
- (d) statistical and internal business purposes;
- (e) acquiring and counting votes for awards handed out at The Beeries;
- (f) advertising and promotion;
- (g) with third parties we engage to help us run aspects of our business efficiently.

In other respects, we will only use personal information with your consent, or if we are required or permitted by law to do so.

Cookies

A cookie is a small file which we may store on your computer. We may use cookies to record and hold information to track your internet browser's behaviour and to enable certain website functions, such as remembering your settings or preferences. Cookies will collect only the necessary information for this purpose.

We use cookies and similar technologies to help us understand how people use the website so that we can keep improving your user experience. You acknowledge and accept that we may use / share this information with any of our Redhair Events companies.

We utilise cookies from third parties when you visit our website or use our apps including Facebook pixel to measure ad conversions or retarget advertisements on Facebook and Instagram.

We may also utilise cookies provided by Google, Inc ("Google") to help analyse how users use our website. The information generated by these cookies is transmitted to and stored by Google on servers. We may, from time to time, use the following services provide by Google which utilise cookies. These include Google Analytics, Google Remarketing, Google Display Network Impression Reporting and Google Analytics Demographics and Interest Reporting.

If you don't want to accept cookies, your browser can be set to accept or reject all (or some) cookies or prompt you each time a cookie is offered. If you do happen to block cookies, please note you may not be able to access specific website features.

Disclosure

In certain circumstances we are required to disclose your personal information to third parties, including but not limited to:

- (a) where we are required to by law;
- (b) from time to time, to other companies within the Redhair Events group as set out above. Any personal information transferred between us and our group in such circumstances will be handled in accordance with this Privacy Policy;
- (c) to third parties to whom we contract out specialised functions. If we do disclose personal information to third party contractors under outsourcing or contracting arrangements, we will take steps to ensure that those contractors only use your personal information in order to provide the specific services or to perform the specific functions required by us and store your personal information securely and only for as long as it is necessary to provide the required services or perform the required function; or
- (d) as you authorise us to do so.

Access to your information

Under the Privacy Act (Australian Privacy Principles 12 and 13) you have the right to ask for access to personal information that we hold about you, and ask that we update that information.

If you need to access or update your personal details, please let us know using the contact details below and we will comply with your request. You will be asked to verify your identity before we will disclose or modify the personal information.

Storage

We will make all reasonable endeavours to keep any personal information we hold secure from unauthorised disclosure or access. Where possible, access will be restricted to authorised personnel only.

We make best endeavours to keep all personal data secure. While we take reasonable steps to keep your personal information secure, we cannot guarantee that your information is always secure. We will not be responsible for any liability, loss or damage (including consequential or indirect losses) arising from unauthorised access to your information.

You agree that we may need to store or transfer your personal information to servers located outside of Australia.

Accuracy of personal information

Reasonable steps will be taken to ensure that the personal information we collect from you is accurate, complete and up to date.

Unsubscribe

If at any time you do not wish to be notified about our services, activities, events and promotions offered by us, or if you don't wish to receive any further communications from us, please contact us by sending an email to events@redhairevents.com

Information Logged

When visiting this site, a record of your visit is logged. This 'clickstream data' is collected for statistical purposes and is used to help improve our website. The following information is supplied by your browser (for example Safari) and is collected by us:

- The user's server address
- The user's operating system (for example Windows, MAC)
- The user's top level domain name (for example .com, .gov)
- The date and time of the visit to the site
- The pages accessed and the documents downloaded
- The previous site visited, and
- The type of browser used.

Contact us

If you have any further questions concerning this Privacy Policy, please contact us by emailing Martin Keetels at martin@redhairevents.com